

Credit Designation

Physicians: The Warren Alpert Medical School of Brown University designates this live activity for a maximum of 8.0 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This program qualifies for CME Credit in End of Life/Palliative Care, one of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements.

Physicians Assistants/Nurse Practitioners: Participants will receive a Certificate of Attendance stating this program is designated for 8.0 *AMA PRA Category 1 Credits™*. These credits are accepted by the AAPA and AANP.

Registered Nurses/Licensed Practical Nurses: As an American Psychological Association (APA) approved provider, Commonwealth Educational Seminars (CES) provider #1117, programs are accepted by the American Nurses Credentialing Center (ANCC). Every state Board of Nursing accepts ANCC approved programs except California and Iowa, however CES is also an approved Continuing Education provider by the California Board of Registered Nursing, (Provider Number # CEP15567) which is also accepted by the Iowa Board of Nursing. Participants receive 7.5 continuing education credit hours.

Social Workers: Commonwealth Educational Seminars (CES) is entitled to grant Social Work CEs. CES is approved by the American Psychological Association (APA). CES programs meet the rules and regulations per-state, of requirements for continuing education offerings. Commonwealth Educational Seminars is entitled to award Social Work CEs in the following states: AL, AK, AZ, AR, CA, CO, CT, DC (TBD), DE, FL, GA, ID, IL, IN, IA, KS, KY, LA, MA, ME, MD, MI, MN, MS, MO, MT, NE, NH, NM, NY, NC, ND, OH, OR, PA, RI, SC, SD, TN, TX, UT, VT, VA, WA, WV, WI, WY. Participants receive 7.5 continuing education credit hours.

Competency Areas

ABMS:

Professionalism / Patient Care and Procedural Skills / Medical Knowledge

Practice-Based Learning and Improvement

Interpersonal and Communication Skills

System-Based Practice

IOM:

Provide Patient-Centered Care, Employ Evidence-Based Practice, Apply Quality Improvement

CME Accreditation

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and HopeHealth Hospice & Palliative Care. The Warren Alpert Medical School of Brown University is accredited by the ACCME to provide continuing medical education for physicians.

Registration / Information

To view course dates and locations or to register, visit <https://tinyurl.com/complexcare2019>



For more information contact:

Paula Eissmann

(401) 443-5702, PEissmann@HopeHealthCo.org

Office of Continuing Medical Education - Brown University

(401) 863-3337, CME@Brown.edu



A Major Teaching Affiliate of The Warren Alpert Medical School of Brown University



(844) 671-4673
HopeHealthCo.org

Funding for this program is supported by the Rhode Island State Innovation Model Test Grant, the Rhode Island Department of Health, Blue Cross & Blue Shield of Rhode Island, and the Rhode Island Foundation.

This brochure was supported by Cooperative Agreement Number NU58DP006291, funded by the Centers for Disease Control and Prevention and awarded to the Rhode Island Department of Health. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Centers for Disease Control and Prevention, the Department of Health and Human Services, or the Rhode Island Department of Health.

HopeHealth Hospice & Palliative Care is accredited by the Community Health Accreditation Program (CHAP), licensed by the Rhode Island Department of Health, and certified by Medicare and Medicaid.



Complex Care Conversations

Conversations Training

CREATING A CLIMATE FOR HEALING



Program Overview

Complex Care Conversations is an interactive curriculum designed for small groups to increase clinician and care team ease and effectiveness in approaching goals of care conversations with patients dealing with serious, progressive illnesses. This program offers guidance and practice in how to approach this frequently sensitive subject so that important discussions are not delayed or postponed. The sessions, offered multiple times over the funded period, offer a framework for navigating these conversations that elicits patient wishes, values and preferences in a way that is mutually transformative for clinicians and patients. Sessions on surrogate decision makers and prognostication are also included. These sessions may also be informative for clergy, support group facilitators, social workers, or non-clinicians who work with patients to create a climate for healing.

Learning Objective

The overall objective is to give providers key tools for effective communication, and learn skills of balancing patients' values with the medical reality when recommendations are given to patients and families. Providers will learn how to properly bill and code for these reimbursable activities. In addition, participants will receive education on bedside ethics when faced with surrogate decision makers, as well as prognostication that will enable them to guide patients and families in effective ways as patients approach the end of their life. Lastly, participants will learn techniques to reduce burnout and compassion fatigue in caring for very complex and fragile patients, creating a climate of healing for all involved.

Who Should Attend?

Practice teams including physicians, nurses, care managers, PAs, MAs, social workers, and other care team members, as well as spiritual care providers, support group facilitators, home care providers, and others engaged in the care and support of patients with serious illnesses.



**Complex Care Conversations Faculty
AT HOPE HEALTH**

(L-R): Rebecca MacDonell-Yilmaz, MD, Jennifer Ritzau, MD, Christine Nevins-Herbert, MD, Vinay Rao, DO, Mercedes Pacheco, MD, Sarah Congleton, MS, APRN, ANP-C, ACHPN, Amy Sharron, MS, APRN, GNP-BC, Audra Noonan, MSN, APRN, AGPCNP-BC, ACHPN. Not pictured: Dana Guyer, MD

Planning Committee

Tammy Bhang, DNP, ARNP ACHPN
Partner
CORE Healthcare Consulting Group, Snoqualmie, WA

Cindy Hassett, MPA
Director, Special Projects and Grants
HopeHealth Hospice & Palliative Care, Providence, RI

Juan C. Iregui, MD, MA, FAAHPM
Partner
CORE Healthcare Consulting Group, Snoqualmie, WA

Julia Issa
CME Coordinator, Office of Continuing Medical Education
Warren Alpert Medical School, Brown University, Providence, RI

Jennifer Ritzau, MD
Board Certified Palliative Medicine Physician
Medical Director, Palliative Care Services
HopeHealth Hospice & Palliative Care, Providence, RI
Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University, Providence, RI

C. Kelly Smith, MSW
Program Manager, Comprehensive Cancer Control Program
Rhode Island Department of Health, Providence, RI

Maria Sullivan
Director, Office of Continuing Medical Education
Warren Alpert Medical School, Brown University, Providence, RI

Faculty

Sarah Congleton, MS, APRN, ANP-C, ACHPN
Palliative Care Consultant
HopeHealth Hospice & Palliative Care, Providence, RI

Dana Guyer, MD
Medical Director
HopeHealth Hospice & Palliative Care, Providence, RI
Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University, Providence, RI

Rebecca MacDonell-Yilmaz, MD, MPH
Hematology-Oncology Fellow, Board Eligible Palliative Care Physician
Hasbro Children's Hospital, Providence, RI

Christine Nevins-Herbert, MD
Medical Director
HopeHealth Hospice & Palliative Care, Providence, RI
Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University, Providence, RI

Audra Noonan, MSN, APRN, AGPCNP-BC, ACHPN
Palliative Care Consultant
HopeHealth Hospice & Palliative Care, Providence, RI

Mercedes Pacheco, MD
Medical Director, Hospice Services
HopeHealth Hospice & Palliative Care, Providence, RI

Vinay Rao, DO
Medical Director
HopeHealth Hospice & Palliative Care, Providence, RI

Jennifer Ritzau, MD
Medical Director, Palliative Care Services
HopeHealth Hospice & Palliative Care, Providence, RI
Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University, Providence, RI

Amy Sharron, MS, APRN-CNP, BC-GNP
Palliative Care Consultant
HopeHealth Hospice & Palliative Care, Providence, RI