

The Patient and the Practitioner in the Age of Technology: Promoting Healing Relationships

Research, Practical Solutions, and Innovations from the United States & Around the World



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PROGRAM OVERVIEW

The electronic health record (EHR) and other health information technologies (HIT) have profoundly affected the relationship between patients & their practitioners and between practitioners and their work. This second international symposium will bring together diverse patients, professionals, and researchers to examine what science and front line practice has taught us about the impact of the EHR and other HIT on the patient-practitioner relationship, how human relationships figure in software and device design and implementation, ethical stewardship of shared data, and current best practices for successfully integrating HIT into clinical practice, while keeping the patient at the center of care. We shall consider the impact of the COVID-19 pandemic on these issues.

TARGET AUDIENCE:

- Physicians, Physician Assistants, Nurses, Nurse Practitioners
- Mental Health Professionals
- Patients
- EHR, HIT, & Device Designers
- Officials involved in healthcare technology
- Educators who teach the effective use of technology in patient care
- Researchers studying rapport, attention, multitasking, practitioner satisfaction, burnout, and wellness, and best practices for implementing HIT in clinical settings
- Leaders of medical organizations involved in information technology implementation and clinician satisfaction

SERIES THEMES

1. *Relationships Matter More Than Ever, and They Are Changing*
2. *Addressing Disparities*
3. *Designing Human-Centered Health Information Technology (HIT)*
4. *Advancing the Adoption of Patient- Empowering Technology*
5. *Teaching the Use of HIT to Support Relationship-based Care*
6. *Promoting Wellness in Clinical Care*
7. *Working with Governments, Institutions, & Stakeholders to Support Healing Relationships & Human Capital*
8. *Ethical Stewardship of Shared Data*

SERIES OBJECTIVES

1. Identify one concrete intervention that can increase access to the full benefits of HIT for each of the following groups of patients and practitioners: underserved urban communities; rural communities; elderly patients
2. Describe three best practices that can be instructed to practitioners of any level of experience using HIT in clinical interactions to enhance the patient-practitioner interaction
3. Explain three design principles that can facilitate HIT use for patients and practitioners
4. Describe one intervention made by an institution that decreased practitioner burnout related to HIT
5. Define patient confidentiality, privacy, and security with respect to HIT, and identify one current threat to each
6. Describe one feature of HIT in another country that is different from what you have encountered in your own nation

CONFERENCE SUPPORT PROVIDED BY

The Paul Levinger Professorship Pro
Tem in The Economics of Health Care



SAVE THESE DATES FOR FUTURE VIRTUAL DISCUSSIONS

Friday, November 6, 2020

Friday, March 5, 2021

Friday, January 8, 2021

Friday, May 7, 2021

Friday, October 9, 2020 – Virtual Schedule

	Topic	Moderator	Faculty
8:45–9:00 AM	Welcome		Allan R. Tunkel, MD, PhD Elizabeth Toll, MD Russell C. Libby, MD, FAAP Ross W. Hilliard, MD, FACP
9:00–9:10	Relationships Matter More Than Ever, and They Are Changing	Richard Frankel, PhD	Josh Danielpour Lisa Danielpour, BS Richard Frankel, PhD Kathy Kerscher, MBA John W. Beasley, MD Christopher Pearce, PhD, MFM, MBBS
9:10–9:20	Addressing Disparities	Megan L. Ranney, MD, MPH, FACEP	Toyin Ajayi, MD, MPhil
9:20–9:30	Designing Human-Centered Health Information Technology (HIT)	Aviv Shachak, PhD, MSc, BSc	Jay Erickson, BA
9:30–9:40	Advancing the Adoption of Patient-Empowering Technology	Susan Woods, MD, MPH	Liz Salmi, AS Susan Woods, MD, MPH
9:40–10:00	Question & Answer Session	CT Lin, MD	
10:00–10:10	Bio & Tech Break		
10:10–10:20	Teaching the Use of HIT to Support Relationship-based Care	Lolita Alkureishi, MD, FAAP	Sharon Levy, RN, MPhil Shmuel Reis, MD, MHPE
10:20–10:30	Promoting Wellness in Clinical Care	Stewart Babbott, MD	Christine Sinsky, MD Dilermando Sobral, MD, MSc
10:30–10:40	Working with Governments, Institutions, and Stakeholders to Support Healing Relationships and Human Capital	Amy Zimmerman, MPH	Russell C. Libby, MD, FAAP CT Lin, MD James Morrow, MD Karin Wagenaar, LMFT Amy Zimmerman, MPH
10:40–10:50	Ethical Stewardship of Shared Data	Daniel Coghlin, MD, FAAP	Daniel Coghlin, MD, FAAP William R. Hersh, MD Christopher Pearce, PhD, MFM, MBBS
10:50–11:00	Question and Answer Session	Wei Wei Lee, MD, MPH	
11:00–11:10	Bio & Tech Break		
11:10–11:50	Concurrent Abstract Presentations		
	<i>I. Relationships Matter More than Ever, and They Are Changing & Addressing Disparities</i>		
	<i>II. Designing Human-Centered HIT & Advancing the Adoption of Patient-Empowering Technology</i>		
	<i>III. Teaching the Use of HIT to Support Relationship-based Care & Promoting Wellness in Clinical Care</i>		
	<i>IV. Working with Governments, Institutions, and Stakeholders to Support Healing Relationships and Human Capital & Ethical Stewardship of Shared Data</i>		
11:50–12:00 PM	Wrap-Up		William R. Hersh, MD Elizabeth Toll, MD

Faculty

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Maria (Lolita) Alkureishi, MD, FAAP

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