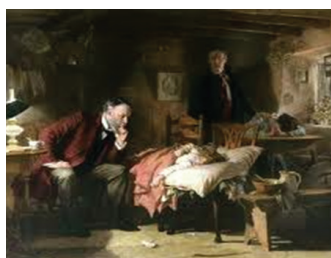


The Patient and the Practitioner in the Age of Technology: Promoting Healing Relationships

Research, Practical Solutions, and Innovations from the United States & Around the World



©2011 Thomas G. Murphy, MD

PROGRAM OVERVIEW

The electronic health record (EHR) and other health information technologies (HIT) have profoundly affected the relationship between patients & their practitioners and between practitioners and their work. This second international symposium will bring together diverse patients, professionals, and researchers to examine what science and front line practice has taught us about the impact of the EHR and other HIT on the patient-practitioner relationship, how human relationships figure in software and device design and implementation, ethical stewardship of shared data, and current best practices for successfully integrating HIT into clinical practice, while keeping the patient at the center of care. We shall consider the impact of the COVID-19 pandemic on these issues.

TARGET AUDIENCE:

- Physicians, Physician Assistants, Nurses, Nurse Practitioners
- Mental Health Professionals
- Patients
- EHR, HIT, & Device Designers
- Officials involved in healthcare technology
- Educators who teach the effective use of technology in patient care
- Researchers studying rapport, attention, multitasking, practitioner satisfaction, burnout, and wellness, and best practices for implementing HIT in clinical settings
- Leaders of medical organizations involved in information technology implementation and clinician satisfaction

SERIES THEMES

1. *Relationships Matter More Than Ever, and They Are Changing*
2. *Addressing Disparities*
3. *Designing Human-Centered Health Information Technology (HIT)*
4. *Advancing the Adoption of Patient- Empowering Technology*
5. *Teaching the Use of HIT to Support Relationship-based Care*
6. *Promoting Wellness in Clinical Care*
7. *Working with Governments, Institutions, & Stakeholders to Support Healing Relationships & Human Capital*
8. *Ethical Concerns of Shared Data*

SERIES OBJECTIVES

1. Identify one concrete intervention that can increase access to the full benefits of HIT for each of the following groups of patients and practitioners: underserved urban communities; rural communities; elderly patients
2. Describe three best practices that can be instructed to practitioners of any level of experience using HIT in clinical interactions to enhance the patient-practitioner interaction
3. Explain three design principles that can facilitate HIT use for patients and practitioners
4. Describe one intervention made by an institution that decreased practitioner burnout related to HIT
5. Define patient confidentiality, privacy, and security with respect to HIT, and identify one current threat to each
6. Describe one feature of HIT in another country that is different from what you have encountered in your own nation

CONFERENCE SUPPORT PROVIDED BY

The Paul Levinger Professorship Pro
Tem in The Economics of Health Care



SAVE THESE DATES FOR FUTURE VIRTUAL DISCUSSIONS

Friday, November 6, 2020

Friday, March 5, 2021

Friday, January 8, 2021

Friday, May 7, 2021

Friday, October 9, 2020 – Virtual Schedule

	Topic	Moderator	Faculty
8:45–9:00 AM	Welcome		Allan R. Tunkel, MD, PhD Elizabeth Toll, MD Russell C. Libby, MD, FAAP Ross W. Hilliard, MD, FACP
9:00–9:10	Relationships Matter More Than Ever, and They Are Changing	Richard Frankel, PhD	Josh Danielpour Lisa Danielpour, BS Richard Frankel, PhD Kathy Kerscher, MBA John W. Beasley, MD Christopher Pearce, PhD, MFM, MBBS
9:10–9:20	Addressing Disparities	Megan L. Ranney, MD, MPH, FACEP	Toyin Ajayi, MD, MPhil
9:20–9:30	Designing Human-Centered Health Information Technology (HIT)	Aviv Shachak, PhD, MSc, BSc	Jay Erickson, BA
9:30–9:40	Advancing the Adoption of Patient-Empowering Technology	Susan Woods, MD, MPH	Liz Salmi, AS Susan Woods, MD, MPH
9:40–10:00	Question & Answer Session	CT Lin, MD	
10:00–10:10	Bio & Tech Break		
10:10–10:20	Teaching the Use of HIT to Support Relationship-based Care	Lolita Alkureishi, MD, FAAP	Sharon Levy, RN, MPhil Shmuel Reis, MD, MHPE
10:20–10:30	Promoting Wellness in Clinical Care	Stewart Babbott, MD	Christine Sinsky, MD Dilermando Sobral, MD, MSc
10:30–10:40	Working with Governments, Institutions, and Stakeholders to Support Healing Relationships and Human Capital	William R. Hersh, MD	Russell C. Libby, MD, FAAP CT Lin, MD James Morrow, MD Karin Wagenaar, LMFT
10:40–10:50	Ethical Concerns of Shared Data	Daniel Coghlin, MD, FAAP	Daniel Coghlin, MD, FAAP William R. Hersh, MD Christopher Pearce, PhD, MFM, MBBS
10:50–11:00	Question and Answer Session	Wei Wei Lee, MD, MPH	
11:00–11:10	Bio & Tech Break		
11:10–11:50	Concurrent Abstract Presentations		
	<i>I. Relationships Matter More than Ever, and They Are Changing & Addressing Disparities</i>		
	<i>II. Designing Human-Centered HIT & Advancing the Adoption of Patient-Empowering Technology</i>		
	<i>III. Teaching the Use of HIT to Support Relationship-based Care & Promoting Wellness in Clinical Care</i>		
	<i>IV. Working with Governments, Institutions, and Stakeholders to Support Healing Relationships and Human Capital & Ethical Concerns of Shared Data</i>		
11:50–12:00 PM	Wrap-Up		William R. Hersh, MD Elizabeth Toll, MD

Faculty

Toyin Ajayi, MD, MPhil

Co-founder & Chief Health Officer | Cityblock Health | New York, NY

Maria (Lolita) Alkureishi, MD, FAAP

Associate Professor of Pediatrics

Director, Pediatric Clerkship | The University of Chicago | Chicago, IL

Stewart Babbott, MD

Professor of Medicine | Section Head, General Medicine

Division of General, Geriatric, Palliative & Hospital Medicine

University of Virginia School of Medicine | Charlottesville, VA

John W. Beasley, MD

Professor of Family Medicine and Community Health, Emeritus

Honorary Associate, Department of Industrial & System Engineering

University of Wisconsin-Madison | Madison, WI

Daniel Coghlin, MD, FAAP

Associate Professor of Pediatrics (Clinical)

Warren Alpert Medical School, Brown University

Pediatric Hospitalist, Hasbro Children's Hospital

Chair, Lifespan's Physician Informatics Council | Providence, RI

Josh Danielpour

Patient Advocate | Biomedical Engineering Student

Case Western Reserve University | Cleveland, OH

Lisa Danielpour, BS

Marketing, Social Media, Healthcare Technology, Nonprofit

Management Consultant & Speaker, Patient & Family Advocate

Cleveland, OH

Jay Erickson, BA

Patient | Partner / Chief Innovation Officer, Modus | New York, NY

Board Member, NODE.Health

Richard Frankel, PhD

Professor of Medicine and Geriatrics

Indiana University School of Medicine

Core Investigator, VA Health Services Research & Design Center

for Health Information and Communication | Indianapolis, IN

William R. Hersh, MD

Professor and Chair | Department of Medical Informatics

and Clinical Epidemiology | Oregon Health & Science University

Portland, OR

Ross W. Hilliard, MD, FACP

Assistant Professor of Medicine (Clinical)

Associate Program Director

Internal Medicine Residency Programs

Warren Alpert Medical School, Brown University

Director of Medical Informatics, Lifespan Corporation

Providence, RI

Kathy Kerscher, MBA

VP Primary Care | Bellin Memorial Hospital | Green Bay, WI

Wei Wei Lee, MD, MPH

Associate Dean of Professional Development and Engagement

Associate Professor of Medicine

Pritzker School of Medicine at The University of Chicago | Chicago, IL

Sharon Levy, RN, MPhil

Programme Coordinator for the MSc in Global eHealth

University of Edinburgh | Edinburgh, Scotland

Russell C. Libby, MD, FAAP

Founder and President, Virginia Pediatric Group

Co-founder, American Pediatric Consultants

Inova Children's Hospital | Fairfax, VA

Board Member, Physicians Foundation

CT Lin, MD

Professor, Medicine-Internal Medicine

Chief Medical Information Officer

The University of Colorado School of Medicine | Denver, CO

James Morrow, MD

Managing Partner, Granta Medical Practices

Senior Clinical Tutor

University of Cambridge | Cambridge, UK

Christopher Pearce, PhD, MFM, MBBS, FRACGP, FACRRM, FACHI, FAICD

Associate Professor | Director of Research

Outcome Health

Monash University | Clayton VIC, Australia

Visiting Medical Office | Eastern Health

President | Australasian College of Health Informatics

Megan L. Ranney, MD, MPH, FACEP

Warren Alpert Endowed Associate Professor of Emergency Medicine

Director, Brown-Lifespan Center for Digital Health

Warren Alpert Medical School, Brown University

Rhode Island Hospital | Providence, RI

Shmuel Reis, MD, MHPE

Professor & Academic Director, The Center for Medical Education

Faculty of Medicine, Hebrew University

Hadassah, Jerusalem, Israel

Adjunct Professor of Family Medicine

Warren Alpert Medical School, Brown University | Providence, RI

Family Physician, Gilon, Israel

Liz Salmi, AS

Senior Strategist, OpenNotes

Beth Israel Deaconess Medical Center

Boston, MA by way of Sacramento, CA

Aviv Shachak, PhD, MSc, BSc

Associate Professor | Institute of Health Policy

Management and Evaluation | University of Toronto

Toronto, Canada

Christine Sinsky, MD

Internist: Medical Associates Clinic and Health Plans

Vice President, Professional Satisfaction | Chicago, IL

Dilermando Sobral, MD, MSc

Professor: Medical Psychology Unit

Department of Clinical Neurosciences and Mental Health

Faculty of Medicine, University of Porto

Family Physician: Family Health Unit of Rama Ide

Health Centers Group of Western Porto | Porto, Portugal

Faculty Continued

Elizabeth Toll, MD

Professor Pediatrics, Clinician Educator
Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University
Medicine-Pediatrics Primary Care Center | Providence, RI

Allan R. Tunkel, MD, PhD

Senior Associate Dean for Medical Education
Professor of Medical Science, Professor of Medicine
Warren Alpert Medical School, Brown University | Providence, RI

Karin Wagenaar, LMFT

Relationship Therapist, Psychotherapist, GZ Psychologist
and Clinical Psychologist
Wagenaar Psychotherapy | Utrecht, Netherlands

Susan Woods, MD, MPH

Physician, MaineHealth
Chief Medical Officer, AMRO Systems | Portland, ME

Scientific Committee

Ross W. Hilliard, MD, FACP—Co-Chair

Assistant Professor of Medicine (Clinical)
Associate Program Director, Internal Medicine Residency Programs
Warren Alpert Medical School, Brown University
Director of Medical Informatics, Lifespan Corporation
Providence, RI

William R. Hersh, MD—Co-Chair

Professor and Chair
Department of Medical Informatics and Clinical Epidemiology
Oregon Health & Science University | Portland, OR

Maria (Lolita) Alkureishi, MD, FAAP

Associate Professor of Pediatrics
Director, Pediatric Clerkship | The University of Chicago | Chicago, IL

John W. Beasley, MD

Professor of Family Medicine and Community Health, Emeritus
Honorary Associate, Department of Industrial & System Engineering
University of Wisconsin-Madison | Madison, WI

Richard Frankel, PhD

Professor of Medicine and Geriatrics
Indiana University School of Medicine
Core Investigator, VA Health Services Research & Design Center
for Health Information and Communication | Indianapolis, IN

Rebekah L. Gardner, MD

Associate Professor of Medicine
Warren Alpert Medical School, Brown University
Attending Physician, Rhode Island Hospital
Senior Medical Scientist | Healthcentric Advisors | Providence, RI

Paul George, MD, MHPE

Associate Dean for Medical Education
Professor of Family Medicine and Medical Science
Warren Alpert Medical School, Brown University | Providence, RI

Roberta E. Goldman, PhD

Clinical Professor of Family Medicine
Warren Alpert Medical School, Brown University | Providence, RI
Adjunct Professor of Social and Behavioral Sciences
Harvard Chan School of Public Health | Boston, MA

CT Lin, MD

Professor, Medicine-Internal Medicine
Chief Medical Information Officer
The University of Colorado School of Medicine | Denver, CO

Wei Wei Lee, MD, MPH

Associate Dean of Professional Development and Engagement
Associate Professor of Medicine
Pritzker School of Medicine at The University of Chicago | Chicago, IL

Sharon Levy, RN, MPhil

Programme Coordinator for the MSc in Global eHealth
University of Edinburgh | Edinburgh, Scotland

James Morrow, MD

Managing Partner, Granta Medical Practices
Senior Clinical Tutor | University of Cambridge | Cambridge, UK

Megan L. Ranney, MD, MPH, FACEP

Warren Alpert Endowed Associate Professor of Emergency Medicine
Director, Brown-Lifespan Center for Digital Health
Warren Alpert Medical School, Brown University
Rhode Island Hospital | Providence, RI

Shmuel Reis, MD, MHPE

Professor & Academic Director, The Center for Medical Education
Faculty of Medicine, Hebrew University
Hadassah, Jerusalem, Israel
Adjunct Professor of Family Medicine
Warren Alpert Medical School, Brown University | Providence, RI
Family Physician, Gilon, Israel

Aviv Shachak, PhD, MSc, BSc

Associate Professor | Institute of Health Policy
Management and Evaluation | University of Toronto
Toronto, Canada

Dilermundo Sobral, MD, MSc

Professor: Medical Psychology Unit
Department of Clinical Neurosciences and Mental Health
Faculty of Medicine, University of Porto
Family Physician: Family Health Unit of Rama Ide
Health Centers Group of Western Porto | Porto, Portugal

Planning Committee

Elizabeth Toll, MD—Conference Chair

Professor Pediatrics, Clinician Educator
Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University
Medicine-Pediatrics Primary Care Center | Providence, RI

Stewart Babbott, MD

Professor of Medicine | Section Head, General Medicine
Division of General, Geriatric, Palliative & Hospital Medicine
University of Virginia School of Medicine | Charlottesville, VA

John W. Beasley, MD

Professor of Family Medicine and Community Health, Emeritus
Honorary Associate, Department of Industrial & System Engineering
University of Wisconsin-Madison | Madison, WI

Daniel Coghlin, MD, FAAP

Associate Professor of Pediatrics (Clinical)
Warren Alpert Medical School, Brown University
Pediatric Hospitalist, Hasbro Children's Hospital
Chair, Lifespan's Physician Informatics Council | Providence, RI

Lisa Danielpour, BS

Marketing, Social Media, Healthcare Technology, Nonprofit
Management Consultant & Speaker, Patient & Family Advocate
Cleveland, OH

Alice (Ali) Loveys, MD, FAAP, FHIMSS, DABPM-CI

Clinical Instructor | University of Rochester
Golisano's Children's Hospital | Partner, Pediatrics at the Basin
Chief Privacy Officer & Foundation Relations and North America
Market Leader | ConsenSys Health | New York, NY

Russell C. Libby, MD, FAAP

Founder and President, Virginia Pediatric Group
Co-founder, American Pediatric Consultants
Inova Children's Hospital | Fairfax, VA
Board Member, Physicians Foundation

Maria Sullivan, BS

Director, Office of Continuing Medical Education
Warren Alpert Medical School, Brown University | Providence, RI

Susan Woods, MD, MPH

Physician, MaineHealth
Chief Medical Officer, AMRO Systems | Portland, ME

Amy Zimmerman, MPH

State Health Information Technology Coordinator
Executive Office of Health and Human Services
State of Rhode Island | Providence, RI

Conference Registration & Accreditations

REGISTER ONLINE AT: <https://cme-learning.brown.edu/PPC-20>

REGISTRATION FEE: \$75.00

Note that all future virtual sessions will be \$35.00 each.

*Limited scholarship is available for those experiencing hardship.
Please reach out to Brown CME to inquire.*

PATIENTS INCLUDED

PPC-2020 is committed to incorporating the experience of patients as experts in living with their condition while ensuring they are neither excluded nor exploited.

CANCELLATION POLICY

Cancellations must be made via e-mail to CME@Brown.edu by September 24, 2020. A \$35.00 administrative fee will be charged for all refunds (no refunds for "no shows"). No additional charge for substitutions. This conference is subject to change or cancellation.

FOR MORE INFORMATION, CONTACT BROWN CME

Ph: 401-863-2871 | F: 401-863-2202

E: CME@Brown.edu | Website: www.brown.edu/cme

CME ACCREDITATION

The Warren Alpert Medical School of Brown University is accredited by the ACCME to provide continuing medical education for physicians.

CREDIT DESIGNATION

Physicians: The Warren Alpert Medical School of Brown University designates this live activity for a maximum of 3.0 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Other Healthcare Providers: Participants will receive a Certificate of Attendance stating this program is designated for 3.0 hours *AMA PRA Category 1 Credits™*.

MOC POINTS

Successful completion of this CME activity, which includes participation in the evaluation component, enables the participant to earn up to 3.0 medical knowledge MOC points in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program. It is the CME activity provider's responsibility to submit participant completion information to ACCME for the purpose of granting ABIM MOC credit.