

# THE PATIENT AND THE PRACTITIONER IN THE AGE OF TECHNOLOGY: PROMOTING HEALING RELATIONSHIPS

Friday  
October 14th, 2022  
The Omni Providence Hotel  
Providence, RI

Saturday & Sunday  
October 15th-16th, 2022  
Warren Alpert Medical School  
of Brown University  
Providence, RI



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## Program Description

This 2022 live international symposium, sponsored by The Warren Alpert Medical School of Brown University, will bring together researchers, innovators, and problem solvers from the United States and around the world to address research, innovative projects, and practical solutions to promote compassionate, healing relationships in healthcare as technology transforms clinical interactions, incorporating lessons from the pandemic. We shall explore this topic from a variety of perspectives with diverse patients and caregivers, practitioners, educators, technology designers and vendors, government leaders, institutional leaders, and healthcare stakeholders.



# PROGRAM INFORMATION

## Learning Objectives:

By the end of the conference, attendees will be able to:

- State innovative ways health information technology (HIT) has been used to promote healing, compassionate, and trusting relationships in the age of technology and during the pandemic.
- Describe HIT innovations that have successfully reduced barriers to social and digital inequality.
- Explain fundamental principles for HIT design, implementation, and education that promote inclusion and accessibility for all groups, regardless of resources.
- Identify HIT innovations that advance practitioner wellness.
- Debate the pros and cons of diverse ways HIT has been used by governments, institutions, and stakeholders to manage the pandemic.
- Discuss steps that can be taken to protect privacy and confidentiality of patients' healthcare records and data given the rise of Big Data and informatics.

## Target Audience:

Patients and family caregivers, Members of the health care team including physicians, nurses, physician associates, nurse practitioners and behavioral health professionals, Educators of healthcare professionals, Researchers in human interaction and technology implementation, Software and device designers, Government officials, institutional leaders, and healthcare stakeholders involved with technology implementation

## CME Accreditation:

See page 5

## For More Information, Contact Brown CME:

233 Richmond St., G-R132, Providence, RI 02903

P: 401-863-2871 | F: 401-863-2202 | Email:

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## Faculty Disclosure:

The Warren Alpert Medical School is committed to presenting CME activities that promote improvements and/or quality in health care and are developed free of the control of ineligible companies. It is our policy to ensure that our activities are balanced, independent, objective, scientific, and in compliance with ACCME and other regulatory requirements. Anyone who is in a position to control the content of a CME presentation is expected to disclose all financial relationships with ineligible companies he/she has had within the past 24 months. All disclosures have been reviewed and any potential conflicts of interest have been mitigated prior to this presentation by the Brown University CME Office. This activity may include discussion of off-label or investigative drugs uses. Speakers are aware that it is their responsibility to disclose to the audience this information.

## These speakers have disclosed the following relevant financial relationships:

- William R. Hersh, MD  
PTC Therapeutics: contract researcher
- Kristen Langdon, PhD  
Noom, Inc: consulting/consulting fees
- James Morrow, MD  
Sawston Pharmacy, LID: director/shareholder
- Megan Ranney, MD, MPH  
GetUsPPE: Co-founder and president
- April Savoy, PhD  
Pfizer, Inc.: stock owner
- Susan Woods, MD  
Generated Health, LLC : Founder and CEO

**All other speakers and planners have no financial relationships to disclose**

# CONFERENCE AGENDA

Friday October 14, 2022

Omni Providence Hotel

7:30-8:20 am Registration & Breakfast  
8:20-8:40 am Welcome Elizabeth Toll, MD; Ross Hilliard, MD

8:40-8:55 am **Keynote Address: Story and Data: Embracing the Past and Creating the Future** Marc Ringel, MD

8:55-9:15 am **Keynote Address: The Promise and Peril of Technology: Leveraging Digital Health Innovation** Megan Ranney, MD, MPH

9:15-9:35 am Q&A

9:35-9:50 am **Break**

9:50-10:40 am **Theme 1: Relationships Matter More Than Ever in Healthcare, and HIT is Changing Them | A Conversation**  
Moderator: Elizabeth Toll, MD  
Richard Frankel, PhD  
Andrew Lewandowski, MSW, LICSW  
Paulette LaCroix, RN, MPH  
Tomas Dvorak, MD; Betty the Robot  
Christopher Pearce, MD, PhD

10:40-10:55 am Q&A

10:55-11:10 am **Break**

11:10-12:10 pm **Theme 2: Addressing Inequity in the Social and Digital Determinants of Health | Think Tank Discussion**  
Moderator: Kirsten Langdon, PhD  
Jan Grue, PhD  
Lisa Danielpour, BS  
Kirsten Langdon, PhD  
Natasha Rybak, MD

12:10-12:20 pm [Abstract Presentation: Validating Neurodivergent Experience and Communication About Pain, Discomfort, Physical Sensation](#) Jacquelyn Fede, PhD  
Amy Coggeshall Laurent, PhD, OTR/L

12:20-12:35 pm Q&A

12:35-1:30 pm **Lunch & Networking**

1:30-2:00 pm **Keynote Address: Principles of Human-Centered and Universal Design** April Savoy, PhD

2:00-2:35 pm **Theme 3: Designing Human-Centered HIT-- For Practitioners and Patients**  
Moderator: April Savoy, PhD  
Zi-Yi Choo, BS  
April Savoy, PhD  
Nicole Gier, LCSW  
Ross Hilliard, MD

2:35-2:50 pm Q&A

2:50-3:10 pm **Break**

3:10-4:05pm **Theme 4: Improving Clinician Well-being Through Systemic Change | Think Tank Discussion**  
Session Moderator: Wei Wei Lee, MD, MPH  
Discussion Moderator: Russell Libby, MD  
Christine Sinsky, MD  
Corey Feist, JD, MBA  
Kelly Holder, PhD  
Dror Dolfen, MD, MBA

4:05-4:20 pm Q&A

4:20-4:30pm [Abstract Presentation: The Benefits of Telehealth for Young Physician-Mothers](#) Sofija Volertas, MD

4:30-4:40 pm [Abstract Presentation: Using Narrative Medicine to Address Burnout and Racial Bias](#) Aviya Lanis, MD

4:40-5:00 pm Q&A - Program Adjourns

6:00-8:30 pm **Welcome Dinner and Keynote Addresses**  
Welcome Remarks: Star Hampton, MD, William Hersh, MD  
Elizabeth Toll, MD  
**The Legacy of Paul Farmer, The "World's Doctor": HIT in the Service of the Poor and Vulnerable** Hamish Fraser, MD  
**Eclipse: The Intelligent Use of Health Data to Deliver Risk-Stratified, Proactive, and Targeted Care at Population and Individual Levels** Julian Brown, MBBS, DRCOG;  
Clare Hambling, MSc, FRCP, MRCGP

# CONFERENCE AGENDA

Saturday October 15, 2022

Warren Alpert Medical School, Brown University, 222 Richmond Street, Providence

7:00-7:30 am	Morning Mindfulness	
7:30-8:25 am	Breakfast	
8:25-8:45 am	<b>Keynote Address: "Thinking Big"</b>	Christopher Pearce, MD, PhD
8:45-9:45 am	<b>Theme 5: Effective HIT Education   TED-Style Talks</b> Moderator: Lolita Alkureshi, MD	
	<b>Best Practices for Patients and Practitioners</b>	Zi-Yi Choo, BS
	<b>Best Practices for Creating Relationships over Telehealth</b>	Amy Bach, PhD
	<b>Crafting the Digital Transformational Leadership Programme for Scotland</b>	Sharon Levy, RN, MPhil
	<b>The Practitioner in the Digital Age: 32 Years of Evolution</b>	Shmuel Reis, MD/MHPE
9:45-10:00 am	Q&A	Lolita Alkureshi, MD
10:00-10:10 am	Course in Clinical Confidence: Addressing the Doctor's Blind Spot	Moyez Jiwa, MD, FRCP, FRACP
10:10-10:20 am	<a href="#">Abstract Presentation: Building Resilience Through Playful Interaction</a>	Sharon Levy, RN, MPhil
10:20-10:35 am	Q&A	
10:35-11:00 am	<b>Break</b>	
11:00-11:55 am	<b>Theme 6: Working with Government, Institutions, and Stakeholders to Protect and Promote Healing Relationships and Human Capital</b> <b>The Road (and Potholes) to HIT and Human-Centered Care   Case Studies</b> Moderator: Ross Hilliard, MD	
	<b>Beyond Open Notes</b>	CT Lin, MD
	<b>Learning to Use Consumer Digital Practices to Serve Healing Relationships</b>	Mark Groshek, MD
	<b>HIT at the State Level</b>	Rebekah Gardner, MD
	<b>Creating Impact at Scale in Rural/Remote Settings</b>	Jay Evans, MSc
	<b>Humanistic Digital Health and Care Technologies in Scotland</b>	Elena Beratarbide, MeHealth
11:55-12:15 pm	Q&A	
12:15-1:15 pm	Lunch and Networking Interest Groups	
1:15-2:25 pm	<b>Theme 7: Shared Data: Implications, Ethics and Stewardship Pro &amp; Con Discussion</b> Moderator: Jeffrey Borkan, MD, PhD	
	<b>Informatics and Big Data</b>	Pro: William Hersh, MD Con: Christopher Pearce, MD, PhD
	<b>Smartphone Applications</b>	Pro: Hamish Fraser, MD Con: Elizabeth Toll, MD
	<b>Patient Level Privacy</b>	Pro: Elena Beratarbide, MeHealth Con: Paulette LaCroix, RN, MPH
2:25-2:50 pm	<b>Break</b>	
2:50-3:05 pm	Summation Reflections	Roberta Goldman, PhD Mark Groshek, MD

# CONFERENCE AGENDA

**Saturday October 15, 2022**

**Warren Alpert Medical School, Brown University, 222 Richmond Street, Providence**

3:05-3:15 pm	Abstract Presentation: Malpractice Liability and Ethical Issues	Patricia R. Recupero, JD, MD
3:15-3:35 pm	Q&A	
3:35-4:30 pm	<b>Digital Demonstrations and Innovations</b> Moderator: Susan Woods, MD	
	Abstract Presentations: Usability and Satisfaction Testing of a Cervical Cancer Screening Game Based Learning Avitar-Navigated Mobile (GLAm) App	Lindsey J. Wanberg, BA Deanna Teoh, MD, MS
	Direct Patient-Healthcare Portal for Symptoms and Data Reporting	Ratib Mahfouz, MD
	Natural Language Processing to Improve Diagnostic Specificity	Atin Jindal, MD
	Continuous Glucose Monitoring Technology: A Major Breakthrough in Diabetes Care	Beatriz M. DeMoranville, MD, FACP
	COVID Connect	Dr. Jeanine Smirl, MBBS, DCH, DRCOG Howard Martin, BSc, CIPFA
4:30-4:40 pm	Q&A	
5:00-5:30 pm	Smile for the Camera - Group Picture	
6:00-7:00 pm	<b>Dinner</b>	
7:00-8:00 pm	Story Slam	

**Sunday October 16, 2022**

**Warren Alpert Medical School of Brown University**

8:00-8:30 am	Morning Mindfulness	Rachel Balaban
8:30-9:15 am	Breakfast	
9:15-9:30 am	<b>Open Results and Open Notes Ethical Challenges and Discussion</b>	CT Lin, MD
9:30-9:45 am	<b>Viewing Moments of Synergy Film</b>	
9:45-10:00 am	<b>Break</b>	
10:00-11:10 am	<b>Summation of what we learned and establishing working groups (Themes and Next Steps)</b>	
11:10-12:00 pm	Lunch To-Go and Departure	

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## **CME Accreditation:**

The Warren Alpert Medical School of Brown University is accredited by the ACCME to provide continuing medical education.

## **Credit Designation:**

Physicians: The Warren Alpert Medical School designates this live activity for a maximum of 17.0 *AMA PRA Category 1 Credits*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

All other participants can receive a Certificate of Attendance stating this program is designated for *AMA PRA Category 1 Credit*<sup>™</sup>. This credit is accepted by the AAPA and AANP and the RI APA Board of Licensing.

## Friday, October 14th

- Conference 6.5 *AMA PRA Category 1 Credits*<sup>™</sup>
- Dinner Meeting 1.5 *AMA PRA Category 1 Credits*<sup>™</sup>

## Saturday, October 15th

- Conference 7.0 *AMA PRA Category 1 Credits*<sup>™</sup>

## Sunday, October 16th

- Conference 2.0 *AMA PRA Category 1 Credits*<sup>™</sup>

## **How to Claim Credit:**

Participants will receive an email with the link to the course survey and credit claiming.

## **For More Information, Contact Brown CME:**

233 Richmond St., G-R132, Providence, RI 02903  
P: 401-863-2871 | F: 401-863-2202 | Email: CME@Brown.edu



THE WARREN ALPERT  
**Medical School**

BROWN UNIVERSITY



